

Automatic Text Understanding of Content and Text Quality

Ani Nenkova

University of Pennsylvania

Automatic semantics

- Computers help us navigate data
 - User query --- relevant documents
 - Object --- description
- Computers generate text
 - Machine translation
 - Automatic summarization



The screenshot shows the Google Translate interface. At the top, the Google logo is followed by the word "Translate" in a blue box. Below this, a message states: "This text has been [automatically translated](#) from Arabic:". The main content area contains the English translation of an Arabic text. Below the English text, there is a section titled "Translate text" which contains the original Arabic text. At the bottom, there is a dropdown menu set to "Arabic to English BETA" and a "Translate" button.

Google Translate

This text has been [automatically translated](#) from Arabic:

Moscow stressed tone against Iran on its nuclear program. He called Russian Foreign Minister Tehran to take concrete steps to restore confidence with the international community, to cooperate fully with the IAEA. Conversely Tehran expressed its willingness

Translate text

شدت موسكو لهجتها ضد إيران بشأن برنامجها النووي. ودعا وزير الخارجية الروسي طهران إلى اتخاذ خطوات ملموسة لاستعادة الثقة مع المجتمع الدولي والتعاون الكامل مع الوكالة الذرية. بالمقابل أبدت طهران استعدادها لاستئناف السماح بعمليات التفتيش المفاجئة بشرط إسقاط مجلس الأمن ملفها النووي.

from Arabic to English BETA Translate

Two aspects of interpreting text

- What is the text about?

- Meaning
- Long tradition of research

TOPIC

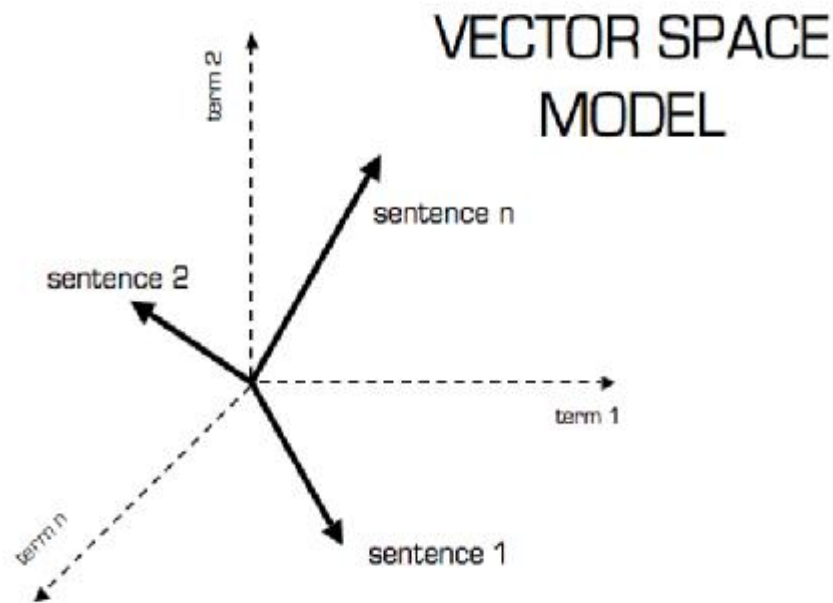
- How easy/pleasant is the text to read?

- Text quality
- Emerging as research area

QUALITY

Vector space model of semantics

- Represent objects as points in space
- Points near each other are semantically similar



Information retrieval

text represented as a vector of terms

D1 The key is in the front pocket of the backpack.

D2 The backpack is in the car.

$sim(q, d)$

	D1	D2
the	3	2
key	1	0
is	1	1
in	1	1
front	1	0
pocket	1	0
of	1	0
backpack	1	1

$$sim(D_1, D_2) = \frac{1}{dist(v_{D_1}, v_{D_2})}$$

Cosine similarity

$$\cos(x, y) = \frac{\sum_{i=1}^n x_i y_i}{\sqrt{\sum_{i=1}^n x_i^2 \sum_{i=1}^n y_i^2}}$$

Word meaning

words as vectors of contexts

Context words that appear near the target word
Accumulated across many occurrences of the target word
Used for query expansion or lexicon construction

	red wine	green tea
drink	63	89
enjoy	48	20
beef	20	1
cookies	2	35
hot	3	100
california	89	2
dinner	79	40
morning	0	78

Words most similar to **wine**

beer, white wine, red wine,
Chardonnay, champagne, fruit,
food, coffee, juice, Cabernet...

Words most similar to **excellent/amazing**

cute, fabulous, top of the line, melt
in the mouth










Words most similar to **bad/horrible**

subpar, crappy, out of touch, sick to
my stomach

Relationships between words

pairs of words as vectors of patterns

- Word pairs
 - mason:stone
 - carpenter:wood
- Patterns
 - “X cuts Y”
 - “X works with Y”
- Tasks
 - Finding similar patterns (paraphrases)
 - Finding words that share a semantic relationship

Phase	Feedback	Trial's example		
Phase 1 Knowledge of associations No interference	Thematic relation is reinforced			
Phase 2 Maintenance With interference	Thematic relation is reinforced			
Phase 3 Switching With interference	Taxonomic relation is reinforced			

Some challenges

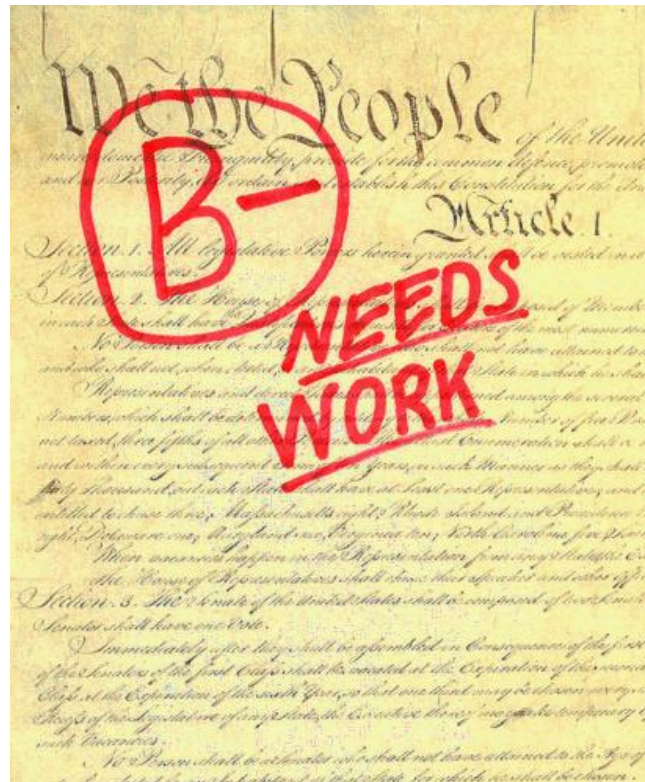
- Many documents and many words
 - More compact representations are necessary
- Reduce noise
 - Some entries in the representation are not meaningful
 - Find ways to eliminate them
- Richer contexts
 - Use concepts rather than words
 - Part of speech and syntactic information
- Choice of similarity metric
- Vector representations for machine learning

Text quality: three case studies

- Reproduce people's ratings of quality
 - Identify correlates of well-written text
- Evaluate the linguistic quality of summaries
 - Currently done manually, expensive
- How specific or general is a sentence
 - A well-written text is a mix of both

How well-written is this text?

- Asked graduate students at Penn
- 30 Wall Street Journal articles



Not correlated with ratings

- Average characters per word
- Average number of words per sentence
- Subordinate clauses
 - Close to significant “more is better”
- Similarity between adjacent sentences

Significant correlates of quality ratings

- Number of words (shorter is better)
- Text log likelihood
 - Word probabilities taken from newspaper text

$$\sum C(w) \log(P(w | News))$$

- Average number^w of verb phrases (more better)
- Discourse relations log likelihood

Discourse relations in text

COMPARISON

Mary likes to cook. Her husband prefers to eat out.

CONTINGENCY

He is a reliable person. I would choose him.

TEMPORAL

He decided not to go *after* he heard the forecast.

EXPANSION

The 40 year old Mr. Murakami is a publishing sensation in Japan.

A more recent novel, "Norwegian wood", has sold more than forty million copies since Kodansha published it in 1987.

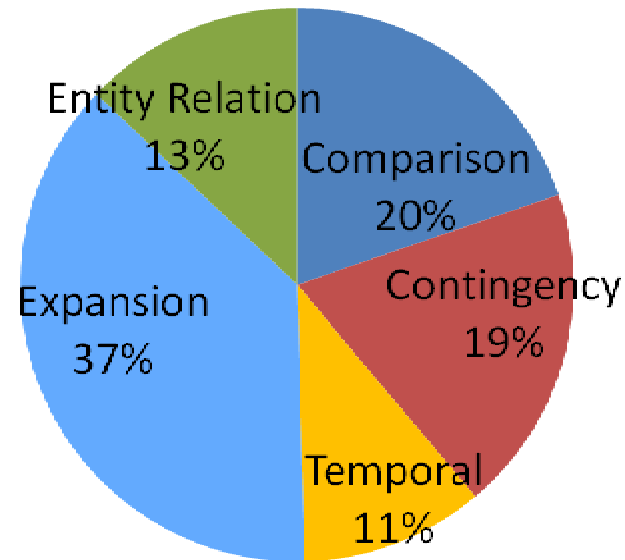
EXPLICIT

but, however, since, while, also
connective

IMPLICIT

adjacent sentences, no

Distribution of implicit relations in Wall Street Journal articles



Features for automatic detection of discourse relations

- Co-occurrence of word pairs
- Sentiment words (positive, negative, neutral)
- Probabilities of words in the sentences
- Verb similarity
- Part of speech and syntactic information

Automatic evaluation of summary linguistic quality

- Annual evaluations conducted by NIST
 - 40—60 systems evaluated each year
 - On about 50 test inputs
- For content, automatic metrics rank systems similarly to the NIST evaluators
- Can linguistic quality be automatically rated?

Automatic quality rating accuracy

- Which of the summarizer is better over the entire test set?
 - 90% accurately predicted
- Which summary for a given text collection is better?
 - 65%--70% accurately predicted

Predicting sentence specificity

- A well-written text is a mix of general and specific sentences
- General sentences provide an overview and state topics
- Specific sentences provide details and support for the general claims

Example predictions

The novel, a story of a Scottish low-life narrated largely in Glaswegian dialect, is unlikely to prove a popular choice with booksellers who have damned all six books shortlisted for the prize as boring, elitist and – worse of all – unsaleable.

...

The Booker prize has, in its 26-year history, always provoked controversy.



Specific



General

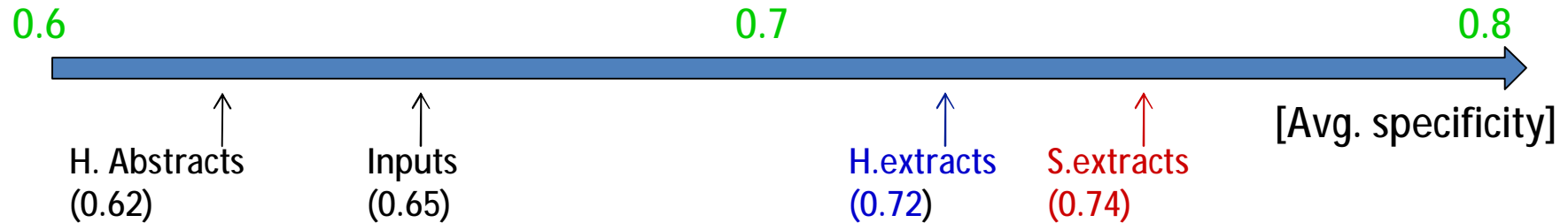
Some of the features in the classifier

- Evaluative words
 - Occur more often in general text
- Syntax and part of speech
 - More adjectives and adverbs in general sentences
 - More plural nouns
- Numbers and proper names
- Word specificity
- Sentence length is not a useful feature

Accuracy of prediction

- People can make judgments about general/specific for the majority of sentences in text
- But there are some that are not as clear cut
 - So people do not agree with each other
- Classifier confidence correlates with human agreement
- Classifier accuracy is around 80% for any sentence
- 94% for sentences which people will agree on

Specificity analysis of summaries



1. More general content is preferred in abstracts
2. Simply the process of extraction makes summaries more specific
3. System summaries are overly specific

Automatic summarization and specificity: pushing systems to understand more

- The more specific a summary is, the worse its content is judged

- General sentences are like mini summaries

- Details of Maxwell's death were sketchy.

- Folksy was an understatement.

- The more general a summary is, the worst its linguistic quality is judged

- Systems are not good at finding the proper context for general sentences

- With Tower's qualifications for the job, the nominations should have sailed through with flying colors. [Specific]

- Instead it sank like the Bismarck. [General]

Conclusions

- Many successful applications in content understanding
- More subtle understanding tasks have been drawing attention: discourse relations and sentence specificity
- Leading to progress in text quality research