

Important Information on the Use of Taxis in Berlin

Taxi telephone numbers

You can reach a taxi service under any of the telephone numbers listed below:

- **Taxi Berlin:** +49 30 – 20 20 20
- **Würfelfunk:** +49 30 – 21 01 01
- **TaxiFunk Berlin:** +49 30 – 44 33 22
- **Quality Taxi:** +49 30 – 26 300 0
- **City-Funk Berlin:** +49 30 – 21 02 02
- **Funk Taxi Berlin:** +49 30 – 26 10 26

When you're out and about, you can also wave down any free taxi passing. Free taxis are distinguished by the bright taxi plate on the roof of the vehicle. Taxi ranks, where taxis wait for a fare or a direct phone call via a Rufsäule (dedicated call point), are distributed everywhere in the city. There are also taxi ranks at all main railway stations and airports. You can actually choose from most of the taxis waiting there – you don't necessarily have to take the taxi at the head of the queue! At the airports you should pay particular attention and only take a taxi from one of the taxi ranks indicated, to avoid the possibility of getting tricked by a false taxi driver. Genuine taxis can also be recognised by their Berlin number plates plus the concession number located on the rear window. A word of warning here: concession numbers higher than 8,000 do not exist in Berlin!

General tips on using taxis at Tegel Airport

- The taxi ranks are only located at gates A6 to A9, and E16 to 18, Terminal C.
- For your own safety: use only taxis from the above mentioned ranks.
- All drivers are obliged to take the shortest route to your destination – or, of course, you can choose your preferred route.
- For every cab ride within Berlin, the fare must be displayed on the meter.
- At every start of the ride, the meter must be switched on.
- A service fee of 50 cents will apply at the start of a cab ride from Tegel Airport.
- A maximum fee of 1.50 e will apply to credit card payments.
- All luggage in car boot is free of charge.

Please ignore all approaches from those taxi drivers outside the above mentioned ranks (A6 to A9, and E16 to E18, Terminal C.)

Receipt

You should always request a receipt. This is important for the unfortunate case that you leave something behind in the taxi. By this means, it is possible to trace the taxi that you travelled in. In addition, the receipt is proof of payment in the event of any disagreement regarding the fare. The receipt must include the following information:

- Address of taxi company
- Concession number (usually pre-punched, the number must match the number on the lower right side of the rear window)
- Fare
- Date
- Route
- Signature

Tariffs

Waiting in traffic should not have any effect on the taxi fare, as the taximeter only calculates the time-based charge on the basis of a 2-minute delay. The basis fare is €3.40, while the kilometre fare is €1.79 per kilometre for the first 7 kilometres, and €1.28 for each kilometre above that. This information should allow you to work out the full fare quite accurately before you set off. The website of the Taxiverband Berlin (Berlin Taxi Association) has an online tariff calculator (<http://www.taxiverband-berlin.de/taxikunden/tarifrechner.php>) for you to work out the approximate fare. Extra charges are applicable in large taxi cabs or if you have bulky luggage with you.

Paying in the taxi

Whenever possible when travelling by taxi, you should always have small denomination banknotes on you, because taxi drivers are not obligated to drive around with large amounts of change. Paying by credit or EC card is unfortunately not possible in all taxis, but if you are ordering a taxi (by phone), you can point out **how you would like to pay**. In addition, stickers on the side windows of taxis indicate whether you can pay by card in this taxi.